

## RGW404 Analog VoIP Gateway

Developed for low-port-count applications, such as fax-terminal connectivity, small businesses, SOHO, and residential IP-telephony applications, the RGW404 analog VoIP gateway is integrated VoIP-FoIP devices that provide reliable and cost-efficient access methods for deploying converged communication solutions for network operators and enterprises.

The RGW404 is designed as a compact unit with 4 FXS ports, 1 WAN port and 1 PC port (both are 10/100/1000Mbps Ethernet ports), which allows users to apply it as an All-in-One system capable of providing versatile solutions by connecting analog phone, fax and POS machine, IP telephony and PSTN.



### RGW404

4 FXS ports

Max. concurrent calls: 4

### Features

- IMS/SIP/MGCP protocols
- Unequalled configurability of FXS and FXO ports
- TLS/SRTP
- L2TP/OpenVPN client
- 500 routing and number-manipulation rules
- Configurable SIP ports and IP-address whitelist
- High-speed fax with maximum rate of 33,600 bps by T.38 or G.711 pass-through
- Polarity-reversal/busy-tone detection
- High availability & PSTN failover
- Auto provisioning
- Remote access via the Redstone Cloud\*
- Management with the Redstone or third-party Remote Device Management Systems (TR-069, SNMP)
- Interoperability with popular SIP servers, such as Cisco CallManager/CUCM, Broadsoft, Microsoft Skype for Business (Lync), and Asterisk/Elastix
- Class I lightning protection

### Comprehensive Feature Set with Intelligent Engine

As an intelligent gateway running on embedded Linux operating system, the RGW404 is compatible with many highlighted features such as call forward, call transfer, 3-way conference, caller ID, DND, color ringback, forking, automatic routing, digitmap, PSTN failover, and much more to provide a complete and highly reliable VoIP solution applicable to nearly every application scenarios.

### High Reliability

The hardware design of the RGW404, from architecture to component selection, is made to optimize reliability. In addition, with high availability featuring primary-standby, active-standby, and load balancing, as well as PSTN failover to handle the failure of the SIP proxy servers, power supply, and network, users are provided with carrier-class availability with minimized potential downtime.

### Robust Protection against Intrusions

The RGW404 provides rich set of features to support perimeter protection against malicious intrusions, such as brute force logins and SIP attacks, ensuring a high level of security in your IP telephony environment.

### Easy Remote Management

Embedded with the Redstone Cloud client, the device located behind enterprise NAT or firewall can be easily accessed for maintenance and troubleshooting purpose or by far-end applications. Real time monitoring, alarm notification, remote packet capture and software upgrading can be performed with the Redstone or third-party Remote Device Management Systems connecting over TR-069 or SNMP protocol.

\* The Redstone Cloud is based on Amazon.

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| Specification             |  |
|---------------------------|--|
| <b>Protocols</b>          |  |
| Call control              | SIP/UDP and SIP/TCP (RFC3261), IMS (3GPP), MGCP (RFC3435)  |
| Network                   | SSH, HTTP, HTTPS, DHCP/PPPoE client, Radius, DNS (A/SRV record), STUN  |
| <b>Media Processing</b>   |  |
| Caller ID                 | Bellcore/Telcordia, ETSI, BT, DTMF   |
| Codec                     | G.711 (a/μ), G.729a, G.722, G722.2   |
| DTMF                      | In-band audio, RFC2833, SIP-INFO   |
| Hook-flash                | Local processing, RFC2833, SIP-INFO  |
| Fax over IP               | T.38, G.711 pass-through<br>T.38 compliant Group 3 Fax Relay<br>Maximum fax rate of 33,600 bps (T.38)  |
| Disconnect modes          | Polarity reversal, Busy tone detection, Loop current   |
| QoS                       | DiffServ, TOS, 802.1P/Q VLAN tagging   |
| Voice-quality enhancement | Echo cancellation (G.168-2004), Jitter buffer, Silence suppression (VAD, CNG), PLC   |
| <b>Voice</b>              |  |
| Call transfer             | Blind transfer, Consultative transfer  |
| Call forward              | Call forward all, Call forward no answer, Call forward busy  |
| Call recording storage    | Remote recording server for storage  |
| Call settings             | Routing based on the caller or callee number, Digit map, 3-way calling, Speed dialing, Do not disturb, Call forking, Color ringback tones, Hunt group, Ring cadence, Message Waiting Indicator (MWI) |
| <b>Security</b>           |  |
| Protocol                  | HTTPS, SSH, TLS, SRTP  |
| Encryption                | Encrypted password/PIN   |
| Intrusion prevention      | Brute force login protection, Access list, Firewall, SIP-allowed IP addresses, Alarm and notification*   |
| VLAN                      | Auto discovery via DHCP, Manual configuration  |
| VPN client                | L2TP, OpenVPN  |
| <b>High Availability</b>  |  |
| Redundancy                | Primary-Standby, Active-Standby, Load balancing  |
| PSTN failover             | Power failure, Network failure   |

| Provisioning, Administration and Maintenance |  |     |
|--|--|-----|
| Device management                            | Redstone Remote Device Management System, TR-069 management (TR-069, TR-104 and TR-106), SNMP                |     |
| Remote access over TCP                       | Redstone Cloud   |     |
| Auto provisioning                            | Download configuration file via TFTP/FTP/HTTP/HTTPS, Obtaining ACS address via DHCP option 66 or redirection |     |
| Log management                               | 8-level logs, Syslog   |     |
| Data capture                                 | Port capture, Packet capture   |     |
| Status and statistic                         | Call status and history, Device status monitoring and statistics collection                                  |     |
| Upgrade                                      | Firmware upgrade via Web GUI or Auto provisioning  |     |
| <b>Hardware</b>                              |  |     |
| CPU  | Dual core, 880 MHz   |     |
| RAM  | 128 MB   |     |
| Flash  | 16 MB  |     |
| H×W×D (1U)                                   | 30 × 150 × 109 mm  |     |
| Weight (net)                                 | 0.3 kg   |     |
| Power  | 12VDC/1.5A   |     |
| Power consumption                            | 6 W  |     |
| Mounting                                     | Desktop  |     |
| Operating                                    | Temperature: 0 to 40°C, Humidity: 10 to 90% RH (non-condensing)  |     |
| Storage                                      | Temperature: -40 to 70°C, Humidity: 5 to 90% RH (non-condensing)   |     |
| <b>Models</b>                                |  |     |
| <b>RGW404</b>                                | FXS  | FXO |
| RGW40420                                     | 0  | 0   |
| RGW40402                                     | 2  | 0   |
| RGW40422                                     | 2  | 2   |
| RGW40404                                     | 4  | 0   |
| RGW40440                                     | 0  | 4   |