

VIKING PRODUCT MANUAL

SECURITY & COMMUNICATION SOLUTIONS

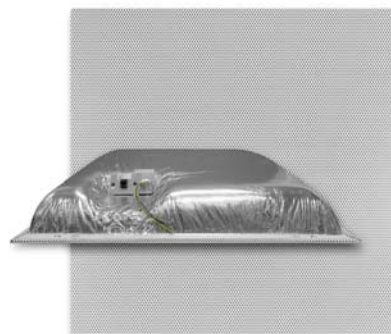
22TB-IP**Ceiling Tile SIP / Multicast
Talk-Back Speaker**

November 2, 2018

2 x 2 Drop-In Ceiling Tile IP Speaker for SIP Endpoint or Multicast / Paging and Making Standard and / or Emergency SIP Calls

The Viking model **22TB-IP** Talk-Back 2 x 2 ceiling tile replacement speaker enables two-way conversations and end point paging via SIP, yet also allows for standard paging and background music via multicast. The Talk-Back Speaker easily connects with a single CAT5/6 cable from your PoE switch. Its 2' x 2' size, shallow depth and light weight design make for a quick and easy installation in drop/suspended ceilings. The speaker's aesthetically pleasing white grill blends in with existing ceiling tiles and air vents.

An auxiliary switch input allows for a hard wired wall mounted button to initiate a SIP call. A momentary button press will initiate a standard call, and holding the button for 3 or more seconds will initiate an emergency call. The integrated high sensitivity microphone enables talk-back and also monitors room noise to automatically increase the speaker volume when necessary. Line level audio output connections are provided for connecting to an external amplifier. The **22TB-IP** has an integrated 6 watt amplifier allowing its speaker output connections to directly drive up to 5 additional analog speakers. A programmable relay output is

**Model 22TB-IP**

provided for activating door locks, strobe lights, external amplifiers, etc. A programmable blue status LED is provided to indicate paging, SIP call and network registration.

⚠ Installation requires a Network Administrator / IT Technician

Features

- SIP compliant (see page two for list of compatible SIP servers and IP phone systems)
- Outbound Proxy, Authentication ID, Peer to Peer, VLAN Tagging
- PoE powered (class 3, <13 Watts)
- Up to 28 second ID announcement (uploaded from wave file or recorded live)
- Paging prioritization
- Plays audio from multicast
- SIP endpoint or multicast group member
- Supports up to 10 multicast paging groups
- Add an optional **SL-2** blue, green, red or amber strobe light (see **DOD 242**)
- Blue call status LED indicator
- Automatic Noise Canceling (ANC) feature for operation in noisy environments
- Viking's proprietary VOX switching eliminates the need for "Push to Talk" mode
- Selectable auto-answer feature for monitoring
- Autoprovisioning via Viking programming software
- Built-in high efficiency 6 Watt class D amplifier
- Can drive up to 5 external analog speakers for greater coverage
- Relay for activating door locks, strobe lights, external amplifiers, etc.
- SIP/Multicast: SIP page, SIP page and zoned multicast stream, zoned multicast receive
- Support for access code to prevent unwanted SIP calls
- Line-level audio output for connecting to an external amplifier
- Hangs up on: busy signal, time-out, or touch tone command
- Network remote speaker volume control
- Mounting: Drop mounts into 2 x 2 or 2 x 4 suspended ceilings
- Heavy duty back box protects speaker and circuitry against plenum dust
- Automatic Gain Control (AGC) to automatically increase ring volume to compensate for ambient noise
- Diagnostics for testing microphone, speaker and relay
- Programmable pre page alert tone

Applications

- Amplified SIP endpoint or multicast IP paging for: schools, hospitals, retail stores, office spaces, etc.
- Provide background music and sound masking
- Make standard and/or emergency SIP phone calls via hands free talkback speaker
- Background music and emergency calls for elevator applications retail stores, office spaces, etc.

www.VikingElectronics.com

Specifications

Power: PoE class 3 (<13 Watts)
Dimensions: 23.75" x 23.75" x 3.75" (603.25mm x 603.25mm x 95.25mm)
Shipping Weight: 8.6 lbs (3.91 kg)
Operating Temperature: -40°F to 140°F (-40° C to 60° C)
Humidity: 5% to 95% non-condensing
Audio Codecs: G711u, G722* and G711a*
Network Compliance: IEEE 802.3 af PoE, SIP 2.0 RFC3261, 100BASE-TX with auto cross over
Sensitivity: 96dB / 1W / 1M S.P. Level
Maximum Output Level: 105 dB SPL @ 1M (with no additional Speakers connected)
Amplifier: 6 Watt class D
Connections: (1) RJ45 10/100 Base-T

***NOTE:** The **22TB-IP** does not support multicast paging using the G722 or G711a Codec.

Viking VoIP SIP System Compatibility List

NOTE: Exclusion from this list means only that compatibility has not been verified, **it does not mean incompatibility.**

For detailed configuration instructions for certain vendors below, see **Configuring Viking VoIP Phone and SIP Servers, DOD 944**.

On-Premise	More information available, see DOD 944
3COM VCX	
3CX	
Allwork	✓
Aastra	
Asterisk	
Atcom	
Avaya Aura Platform V6.2.9 or earlier	
Avaya IP Office Platform	
BlueBox	
Brekeke	
Cisco Unified Communications Manager (CUCM)	
Cisco Unified Communications Manager Express (CUCME)	
Elastix	
epygi QX200	✓
Freeswitch	
Grandstream	✓
Interactive Intelligence	
iPECS (Ericsson-LG)	✓
Iwatsu ECS	✓
Kamailio	
Mitel 3000	
NEC	
OfficeSIP	
OpenSIPS	
Panasonic* (with SIP Extension Card)	
PolyCom (SIP paging only)	
Samsung Communications Manager (SCM)	
ShoreTel	✓
Siemens Communications Server (SCS)	
SIP Express Router (SER)	
Snom PBX	
Sonus	
Switchvox	
Teksip	
Toshiba	
Vertical Wave	✓
Yealink T Series SIP Phones	

[illegible]

* **Note:** Relay operation commands are Not compatible with Panasonic Phone Systems (Panasonic does not transmit DTMF between station ports).

Definitions

Client: A computer or device that makes use of a server. As an example, the client might request a particular file from the server.

DHCP: Dynamic Host Configuration Protocol. In this procedure the network server or router takes note of a client's MAC address and assigns an IP address to allow the client to communicate with other devices on the network.

DNS Server: A DNS (Domain Name System) server translates domain names (ie: www.vikingelectronics.com) into an IP address.

Ethernet: Ethernet is the most commonly used [LAN](#) technology. An Ethernet Local Area Network typically uses twisted pair wires to achieve transmission speeds up to 1Gbps.

Host: A computer or device connected to a network.

Host Name: A host name is a label assigned to a device connected to a computer network that is used to identify the device in various forms of network communication.

Hosts File: A file stored in a computer that lists host names and their corresponding IP addresses with the purpose of mapping addresses to hosts or vice versa.

Internet: A worldwide system of computer networks running on [IP](#) protocol which can be accessed by individual computers or networks.

IP: Internet Protocol is the set of communications conventions that govern the way computers communicate on networks and on the [Internet](#).

IP Address: This is the address that uniquely identifies a host on a network.

LAN: Local Area Network. A LAN is a network connecting computers and other devices within an office or building.

Lease: The amount of time a [DHCP](#) server reserves an address it has assigned. If the address isn't used by the host for a period of time, the lease can expire and the address can be assigned to another host.

MAC Address: MAC stands for Media Access Control. A MAC address, also called a hardware address or physical address, is a unique address assigned to a device at the factory. It resides in the device's memory and is used by routers to send network traffic to the correct IP address. You can find the MAC address of your **22TB-IP** phone printed on a white label on the top surface of the PoE LAN port.

Router: A device that forwards data from one network to another. In order to send information to the right location, routers look at [IP Address](#), [MAC Address](#) and [Subnet Mask](#).

RTP: Real-Time Transport Protocol is an Internet protocol standard that specifies a way for programs to manage the real-time transmission of multimedia data over either unicast or multicast network services.

Server: A computer or device that fulfills requests from a client. This could involve the server sending a particular file requested by the client.

Session Initiation Protocol (SIP): Is a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol ([IP](#)) networks. The protocol defines the messages that are sent between endpoints, which govern establishment, termination and other essential elements of a call.

Static IP Address: A static IP Address has been assigned manually and is permanent until it is manually removed. It is not subject to the [Lease](#) limitations of a [Dynamic IP Address](#) assigned by the [DHCP Server](#). The default static IP Address is: **192.168.154.1**

Subnet: A portion of a network that shares a common address component. On TCP/IP networks, subnets are defined as all devices whose IP addresses have the same prefix. For example, all devices with [IP addresses](#) that start with 100.100.100. would be part of the same subnet. Dividing a network into subnets is useful for both security and performance reasons. IP networks are divided using a subnet mask.

TCP/IP: Transmission Control Protocol/Internet Protocol is the suite of communications protocols used to connect hosts on the Internet. TCP/IP uses several protocols, the two main ones being TCP and IP. TCP/IP is built into the UNIX operating system and is used by the Internet, making it the de facto standard for transmitting data over networks.

TISP: Telephone Internet Service Provider

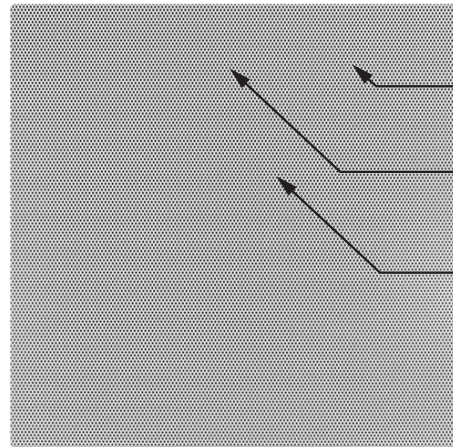
WAN: Wide Area Network. A WAN is a network comprising a large geographical area like a state or country. The largest WAN is the [Internet](#).

Wireless Access Point (AP): A device that allows wireless devices to connect to a wired network using Wi-Fi, or related standards. The AP usually connects to a router (via a wired network) as a standalone device, but it can also be an integral component of the router itself.

Wireless Repeater (Wireless Range Extender): takes an existing signal from a wireless router or access point and rebroadcasts it to create a second network. When two or more hosts have to be connected with one another over the IEEE 802.11 protocol and the distance is too long for a direct connection to be established, a wireless repeater is used to bridge the gap.

Features Overview

Front View



Blue Call/Status LED: Flashes during dialing, then lights steady when answered.

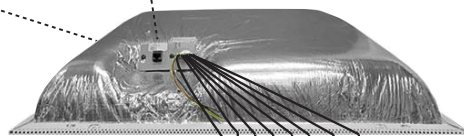
Microphone: Omni-directional microphone with protective water-resistant cloth.

Speaker: 8" paper with wizzer cone

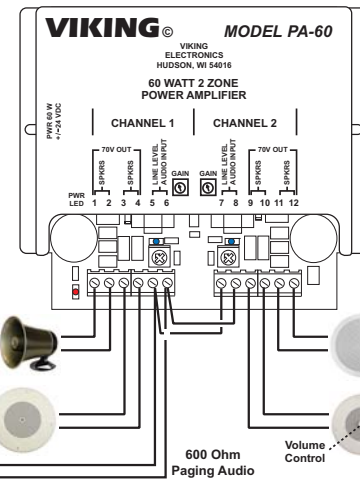
MAC Address Label: The MAC address is a unique 12 digit number used by routers to send network traffic to the correct IP address.

PoE LAN Port 10/100, PoE Class 3 (<13 Watts): Connect to your LAN via RJ45 plug and CAT5 or greater twisted pair wire.

Side View



Optional Viking Model **PA-60** paging amplifier See DOD# 493



Installation and Mounting

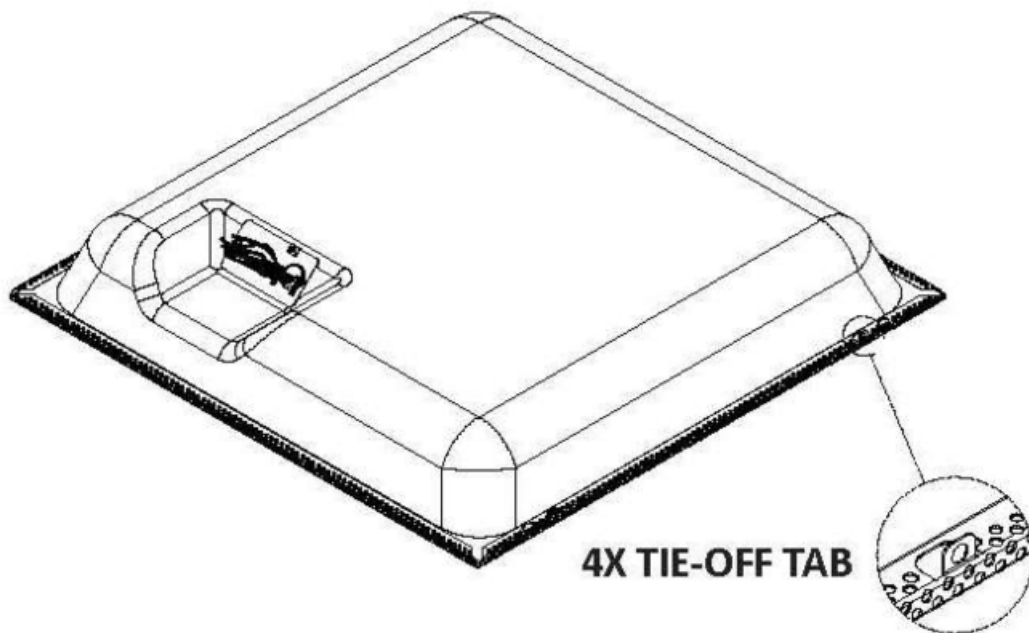
Remove the existing ceiling tile, make your connections and drop in the Viking **22TB-IP** 2 x 2 ceiling tile replacement speaker. If your ceiling is a 2 x 4 ft. grid, simply cut the ceiling tile in half and add a 2 ft. cross tee to support the speaker then place remaining ceiling tile in place.

Connect the **22TB-IP** ceiling speaker feed supply cable through whip to connector. Make connections per wiring shown on Page 4 (Features), insulate all unused wires from each other and enclosure. When cover plate is secured, all connections / splices and unused leads must be inside the enclosure.

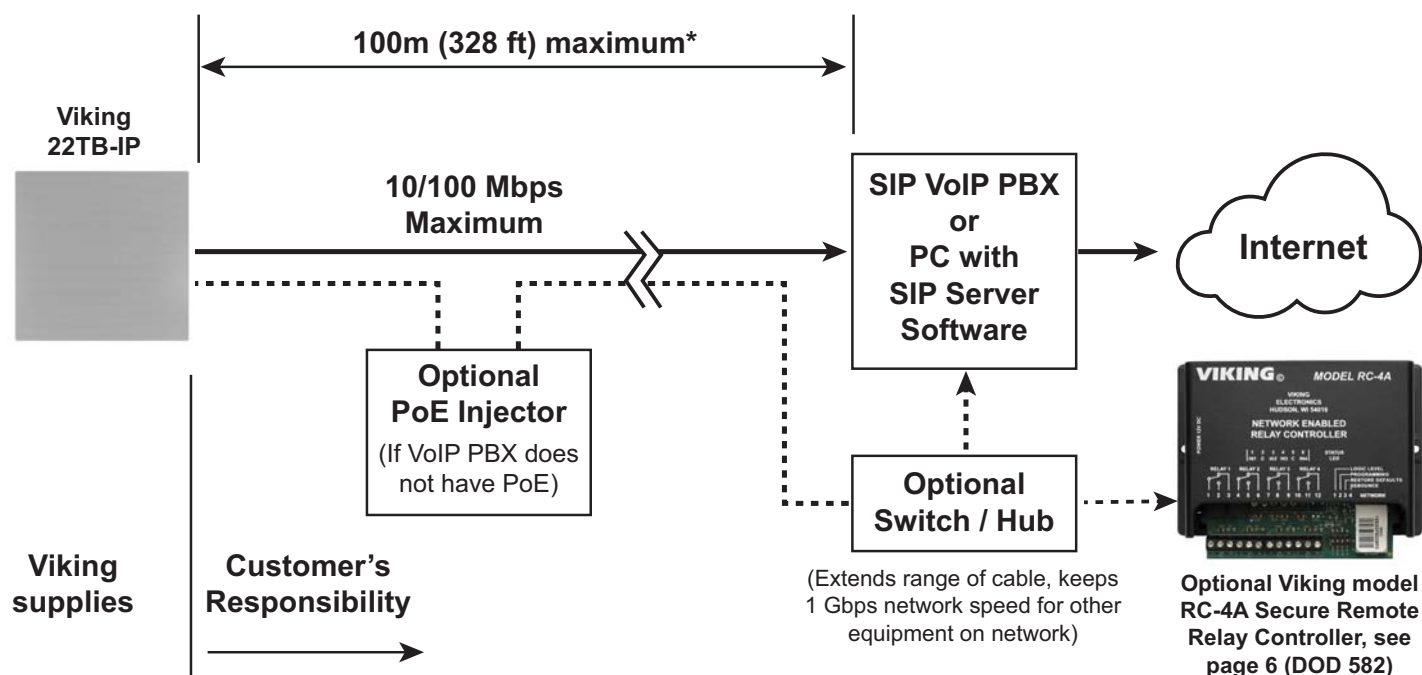
NOTE 1: If you are using a conduit clamp fitting other than what is provided with the **22TB-IP**, loosen but do not remove screws on cover plate; push up and remove plate from assembly. Remove cable/conduit clamp fitting from plate; Install UL Listed metallic enclosure entry fitting for plenum cable or flex whip.

NOTE 2: AHJ / local codes may require **tie-off to structure**. Bend up tie-off tabs as shown below in illustration and install as directed.

NOTE 3: AHJ / local codes may require **tie-off to grid**. Recommended fasteners; not supplied: Erico / Caddy part ATA4i and 1/4"-20 x 2" bolt, or equivalent. Install as directed.



Typical Installation on SIP Based VoIP Phone System



*** Note:** A PoE extender can be used for an additional 100 meters per extender. For longer runs (up to 2 km / 1.2 miles) a ethernet to fiber media converter can be used.

PC Requirements

- **IBM** compatible personal computer with:
 - Windows 2000 (service pack 4 or higher)
 - Windows XP (service pack 2 or higher)
 - Windows Vista (SP2 or newer), 32 or 64 bit versions and newer versions of Windows
- Adobe Acrobat Reader 8 or higher
- **22TB-IP** hardware
- Available LAN with PoE (class 3, <13 Watts)
- Ethernet cable (CAT5 minimum)
- 1 MB minimum free hard drive space for installation
- 16MB of free physical RAM

PC Programming

Download and install the programming software

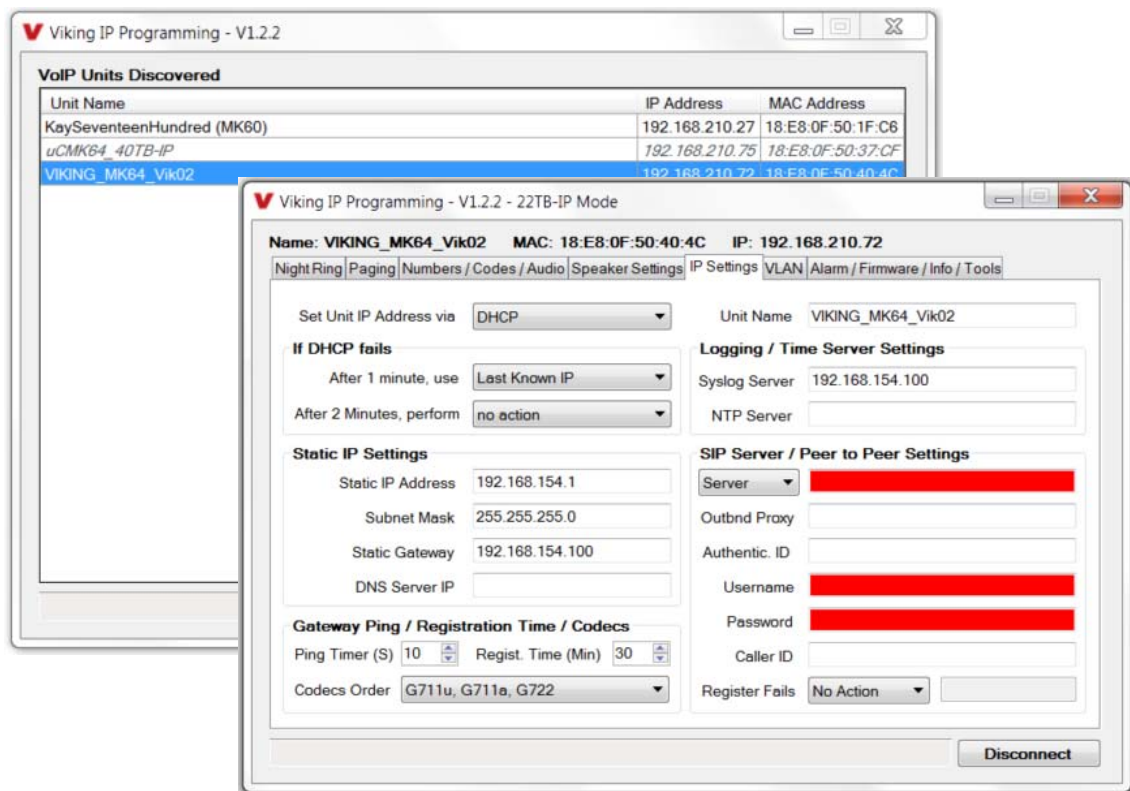
1. Go to www.vikingelectronics.com and enter **22TB-IP** in the search box
2. Click **22TB-IP** in the search results
3. Scroll down the page to Downloads, click **IP Programming Software**
4. Install the programming software by saving or opening the file and then clicking on **setup Viking IP Programming.exe**
5. Follow the prompts on your screen to complete software installation
6. To start the Viking IP Programming application, click on the Viking IP Programming icon on your desktop. The Main screen will appear, allowing the user to program any **22TB-IP** connected to that LAN.

Note: PC must be connected to the same LAN as the **22TB-IP**.

A. Connect / Disconnect

Open the “Viking IP Programming” software on the PC and the start screen shown below will appear. Any Viking IP phones that are connected to the network will appear on the list. Simply select the **22TB-IP** on the list and click on the “Connect” button at the bottom or double click the selected phone. If the security code of the selected phone is still set to default (845464), the PC software will not require entering a security code to connect to the phone. **22TB-IP**’s have a default name of “VIKING_MK64_Vik02”, so if many phones are connected to the same network that all have the default name, MAC addresses must be used to identify each phone.

When finished programming, click on the “Disconnect” button at the bottom. Closing the program will also automatically disconnect the unit.



B. Configuring the 22TB-IP Network Settings

Step 1.	Open the “Viking IP Programming” software on a windows PC that is connected to the same LAN as the 22TB-IP phone to be programmed.
Step 2.	The window in the upper left corner of the menu will show you each 22TB-IP speaker that is connected to that LAN. Select the unit with the same MAC address shown on the label located next to the Ethernet connector on the 22TB-IP speaker.
Step 3.	Click the “Connect” button. If a pop up window appears, enter the unit’s security code (factory set to 845464) then click “OK”.
Step 4.	The program will then read and display the 22TB-IP phone’s IP and programming settings.
Step 5.	Click on the “IP Settings” tab.
Step 6.	Select the appropriate value Static IP Settings or DHCP for “Set Unit IP Address via”. Note: changing the IP address will cause you to have to reconnect to the unit. Enter the values for the fields in “if DHCP fails” or “Static IP Settings” as needed.
Step 7.	Set the “Unit Name”, “Logging / Time Server Settings” as needed.
Step 8.	Select Peer-Peer in the “SIP Server / Peer to Peer Settings” to use the unit in Peer to Peer mode or for Multicast paging only. Select Server to register with a SIP registrar server and fill in the “Outbnd Proxy” (SIP Outbound Proxy Server Address, “ip:port”), “Authentic. ID” (SIP Authentication ID), “Username” (SIP Username, <string>), “Password” (SIP Password), and “Caller ID” (SIP Caller ID) with values from your VoIP provider. Required fields will be red when the unit is not registered.

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: **VIKING_MK64_Vik02** MAC: **18:E8:0F:50:40:4C** IP: **192.168.210.72**

Night Ring | Paging | Numbers / Codes / Audio | Speaker Settings | **IP Settings** | VLAN | Alarm / Firmware / Info / Tools

Set Unit IP Address via: **DHCP** Unit Name: **VIKING_MK64_Vik02**

If DHCP fails

After 1 minute, use: **Last Known IP**

After 2 Minutes, perform: **no action**

Static IP Settings

Static IP Address: **192.168.154.1**

Subnet Mask: **255.255.255.0**

Static Gateway: **192.168.154.100**

DNS Server IP:

Logging / Time Server Settings

Syslog Server: **192.168.154.100**

NTP Server:

SIP Server / Peer to Peer Settings

Server:

Outbnd Proxy:

Authentic. ID:

Username:

Password:

Caller ID:

Register Fails: **No Action**

Gateway Ping / Registration Time / Codecs

Ping Timer (S): **10** Regist. Time (Min): **30**

Codecs Order: **G711u, G711a, G722**

Disconnect

C. Configuring 22TB-IP VLAN Settings

Step 1.	Click on the "VLAN" tab
Step 2.	Disable or enable VLAN tagging by setting the value of "VLAN Tagging".
Step 3.	Set the VLAN tag ID by selecting an integer (1 to 4094) in "ID for all packets".
Step 4.	Set the Priority Code Point (PCP) value for all not SIP and RTP packets in the "PCP for all packets" input (0 is default, priorities are from low to high: 0, 1, 2, 3, 4, 5, 6, 7). Set the "PCP for SIP packets" (3 is default). Set the "PCP for RTP packets" (5 is default).

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: **VIKING_MK64_Vik02** MAC: **18:E8:0F:50:40:4C** IP: **192.168.210.72**

Night Ring | Paging | Numbers / Codes / Audio | Speaker Settings | IP Settings | **VLAN** | Alarm / Firmware / Info / Tools

VLAN Tagging

Please exercise caution when setting VLAN tags, as an incorrect setting can disable the ability to connect

VLAN Tagging: **Disabled**

ID for all packets: **0**

PCP for all packets: **0**

PCP for SIP packets: **3**

PCP for RTP packets: **5**

Disconnect

D. Manually Resetting the Security Code to Enter Programming

Step 1.	Power down the 22TB-IP phone by disconnecting the LAN Cable (RJ45 plug).
Step 2.	Strip the ends of the green wires and short together with jumper wire, then reconnect the LAN Cable (RJ45 plug).
Step 3.	Continue to short green wires until you hear 2 beeps, (approximately 6 seconds). Then remove jumper wire. The LED will remain off for the first 3 seconds, flash slowly for 3 seconds then fast flash (after 2 beeps), indicating when to release button.
Step 4.	The security code is now reset to 845464 (factory default).
Step 5.	You can now enter programming by following the steps in section A .

E. Manually Resetting All Network Parameters to Factory Default

Step 1.	Power down the 22TB-IP phone by disconnecting the LAN Cable (RJ45 plug).
Step 2.	Strip the ends of the green wires and short together with jumper wire, then reconnect the LAN Cable (RJ45 plug).
Step 3.	Continue to short green wires until you hear 2 beeps, (approximately 6 seconds). Continue to short wires until you hear 4 more beeps, (approximately 6 seconds later), then remove the jumper wire. The LED will remain off for the first 3 seconds, flash slowly for 3 seconds (2 beeps), fast flash for 6 seconds (4 beeps), then light steady indicating when to remove the jumper wire.
Step 4.	You can now enter programming by following the steps in section A .

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Programming Features

1. Unit Name

Up to a 31 character unit name can be assigned to the **22TB-IP** being programmed.

2. SIP Server

Enter the IP address of your SIP server or service provider in this field. **NOTE:** If outbound proxy is not required, enter the SIP server IP address into the "Outbnd Proxy" field.

3. Peer to Peer Settings

When set to Peer to Peer mode a SIP server is not used. The unit should be programmed with a Static IP Address and Username, a password is not used. Caller ID can be programmed if needed. Simply call the unit by entering the programmed "username@192.168...(Static IP address for the unit)". The static IP address is normally programmed into a page button on the VoIP telephones. **NOTE:** Peer to Peer mode does not affect Multicast paging.

4. Outbound Proxy

If your SIP provider requires an outbound proxy IP address enter it in the “Outbnd Proxy” field. If outbound proxy is not required enter the SIP sever IP address into the “Outbnd Proxy” field. **NOTE:** *If not required, this field must match your SIP server IP address.*

5. Authentication ID

If your SIP provider requires Authentication ID, enter it in the Authentic. ID field. If Authentication ID is not required, leave this field blank.

6. Register Fails (Re-Resolve or Alternate Server)

When registered to a SIP server in the event that registration is lost you can program the unit to re-resolve using the current SIP server IP address or route pages through an alternate SIP server. With Alternate Server selected enter the IP address of the alternate SIP server in the field next to the Register Fails drop down box. **NOTE:** *The maximum length of the SIP server address is 75 characters.*

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: VIKING_MK64_Vik02 MAC: 18:E8:0F:50:40:4C IP: 192.168.210.72

Night Ring Paging Numbers / Codes / Audio Speaker Settings IP Settings VLAN Alarm / Firmware / Info / Tools

More Speaker Settings

Line Out Control Enabled

DTMF Regeneration Disabled

Pre Page Tone Enabled

SIP Page / Call Priority vs Multicast

SIP In Above 0 SIP Out Above 0

Paging Sources (Multicast IP and Port) - Volume Level - Timeout Enable/Disable

Source	IP	Port	Vol	TO	Enable
0		1	1	TO	✓
1		1	1	TO	✓
2		1	1	TO	✓
3		1	1	TO	✓
4		1	1	TO	✓
5		1	1	TO	✓
6		1	1	TO	✓
7		1	1	TO	✓
8		1	1	TO	✓
9		1	1	TO	✓

Disconnect

7. Line Out Control

When Line Out Control is set to enabled SIP call audio will be heard from the Line Level Output. When this feature is disabled the Line Level Output is muted during SIP calls to allow for a private conversation. Paging will still be heard from the Line Level Output. **Factory Setting:** Enabled

8. DTMF Regeneration

When DTMF Regeneration is enabled, any touch tones entered by the caller (in band or out of band) will be passed along to the line out and speaker out. These tones are used by an external amplifier for choosing which zone to send the page audio to. **Factory Setting:** Disabled

9. Pre Page Tone

When enabled, a short beep will be heard prior to SIP or Multicast paging audio. The volume of the Pre Page Alert Tone will match the volume setting of the SIP or Multicast page. **Factory Setting:** Disabled

10. SIP Page / Call Priority vs Multicast

Incoming and outgoing SIP call audio streams can be programmed to have priority over any of the 10 multicast paging groups. Use the "Sip Page Priority Level" drop down menu to select which multicast group you want SIP calls to have priority over. **Factory Setting:** 0 (highest priority).

11. Multicast Paging

The **22TB-IP** is designed and tested to be compatible with FreeSwitch Multicast Paging. Up to 10 multicast paging groups can be programmed into each **22TB-IP** speaker. Each multicast group is defined by a multicast address and port number. Each multicast group is assigned a priority, allowing simultaneously arriving pages to be serviced based on importance. A timeout check box can be selected for each paging group. See Multicast Page Length Time Out under Speaker Settings to adjust the timeout from 1 to 255 seconds. Only one timeout time can be programmed for all groups. The volume for each multicast group can be programmed separately.

Assigning Priority

The **22TB-IP** will prioritize simultaneous audio streams according to their priority in the Paging Sources list. Group 0 will have the highest priority while group 9 will have the lowest priority. Group 9 is useful for a low priority stream such as background music. Group 0 is useful for high priority streams such as emergency messages.

The multicast paging groups can also be used for up to ten different paging zones for receiving audio streams. A paging zone can consist of one or many **22TB-IP** multicast speakers. There is no limit to how many speakers can be in a given paging zone. Each multicast group is defined by a multicast address and port number. Each multicast group is assigned a priority, allowing simultaneously arriving pages to be serviced based on importance.

12. Multicast Paging Volume

The volume of each individual multicast page can be adjusted from 0 - 19. **Factory Setting:** 1

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: VIKING_MK64_Vik02 MAC: 18:E8:0F:50:40:4C IP: 192.168.210.72

Night Ring | **Paging** | Numbers / Codes / Audio | Speaker Settings | IP Settings | VLAN | Alarm / Firmware / Info / Tools

Emergency Phone Numbers

These numbers are dialed in sequence after holding the "Call" button for over 3 seconds.

First

Second

Third

Fourth

Fifth

Information Phone Numbers

These numbers are dialed in sequence after pressing the "Call" button momentarily.

First

Second

Third

Fourth

Fifth

Phone Codes

Security Code (6 digits)

ID Number (0-6 digits)

Access Code (0-6 digits)

Audio File

Loaded Audio File Name

13. Emergency Phone Numbers and Information Phone Numbers

Note: Up to 125 digits can be stored in each of the 5 phone number and 5 emergency phone number positions.

Emergency Phone Numbers

The number programmed in the first location under “Emergency Phone Numbers” is the telephone or extension number that is dialed when the hard wired button is pressed and held for 3 or more seconds. Additional numbers (if programmed) will be dialed when there is no answer and the Dial Next No. on Ring No Answer feature is enabled. The **22TB-IP** will also detect busy and move on (Dial Next Number on Busy Enabled). The **22TB-IP** speaker phone will cycle through the programmed emergency phone numbers until answered. If a recording is uploaded it will play after the line has been answered and can be repeated when a touch tone “*” is entered.

Information Numbers

The number programmed in the first location under “Phone Numbers” is the telephone or extension number that is dialed when the hard wired button is momentarily pressed.

Additional numbers (if programmed) will be dialed when there is no answer and the Dial Next No. on Ring No Answer feature is enabled. The **22TB-IP** speaker phone will cycle through the programmed phone numbers until answered. The **22TB-IP** will also detect busy and move on (Dial Next Number on Busy Enabled). **Note:** The voice recording will not play when Information Numbers are dialed.

14. Security Code

The security code allows the user/installer to program the **22TB-IP** phone. The factory set security code is 845464. It is recommended that the factory set security code be changed.

Note: The security code must be 6 digits and cannot include a * or a #.

15. ID Number:

The ID Number (1-6 digits) is used by emergency personnel to identify the location of the caller and is given out when the receiving party presses a *. This ID number is transmitted as In-Band DTMF. This can be cleared out by leaving the field blank. **Factory Setting:** (blank)

16. Access Code

The Access Code is used for remotely operating the relay (doorstrike, magnetic lock, etc.) by calling into the unit. This code provides basic security and only allows operation of the relays and not the ability to change any of the programming parameters. Once entered, any of the “Remote Access Operation Commands” can be used. The code can be 1 to 6 digits in length and cannot contain a “*” or “#” or match the numbers used for the security code. Simply call the **22TB-IP** phone (set to auto-answer/auto-answer secure), the unit will automatically answer the line and output one beep. You then enter the programmed 1 to 6 digit access code, 2 beeps should be heard. You can now enter any “Remote Access Operation Commands” (see page 19). This code will also enable audio to/from the speaker and the caller. The access code can be cleared (by leaving the field blank) if this additional level of security is not required.

Factory Setting: 123456

17. Audio File (optional)

The **22TB-IP**'s Emergency Announcement can be uploaded with any user edited WAV file. See “WAV File Guidelines” below. Alternatively the announcement can be recorded via a telephone call (see section 18).

WAV File Guidelines:

1.	The WAV file should be 8 or 16 bit PCM mono or stereo.
2.	Sampling rates of 8k, 16k or 32kHz are acceptable.
3.	The WAV file may be stereo or multi-channel, but only the Left Channel will be loaded.
4.	When saved, wave files will be converted to 8KHz, mono, 16 bit, PCM.
5.	The internal flash memory can hold up to 28 seconds of recorded audio.

Note: Applications such as Sound Forge, Audacity, and Windows Sound Recorder can be used to create the WAV files.

18. Recording Emergency Announcement from a Phone

Step 1.	Call into the 22TB-IP speaker with a touch tone phone and access programming by entering the security code (factory default to 845464).
Step 2.	Enter *4, wait for the tone and then begin recording (28 seconds of record time is available).
Step 3.	Enter # to stop the recording. Playback (for reviewing) is automatic.
Step 4.	Enter *5 to review the announcement again.
Step 5.	If you choose to not use a voice announcement, enter *3 to clear the recording.

Example: “Hudson Elementary School, classroom number 216 needs assistance. Press the star (*) key on your telephone to hear this announcement again.”

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: VIKING_MK64_Vik02 **MAC:** 18:E8:0F:50:40:4C **IP:** 192.168.210.72

Tabs: Night Ring | Paging | Numbers / Codes / Audio | Speaker Settings | IP Settings | VLAN | Alarm / Firmware / Info / Tools

Internal / External Relay	Internal	In-Band Audio Call Progress	Enabled
Relay Mode	Door Strike	In-Band Audio Detect Sensitivity	5
Relay Activation Command	**	Repeat Announcement Option	1
Relay Activation Time	5 sec	Lap Counter	Disabled
Relay Buzz Volume	3	SIP Page / Call Length Timeout	3 min
Relay Latch Commands	Enabled	Multicast Page Length Time Out	180 sec
Panic Button Mode	Disabled	Inbound Call Mode	Auto Answer
Speaker Mode	On	Ring Cadence	Normal Ring
SIP Page / Phone Volume	1	Dial Next No. on Ring No Answer	7
Ring Volume	5	Dial Next Number on Busy	Enabled
Microphone Volume	5	LED Mode	Phone / Paging
Talk / Listen Delay (VOX)	.5 sec	"Call" LED Control	Automatic

Disconnect

19. Relay Internal / External

With the relay set to “Internal” the **22TB-IP** will activate its on board relay for door strike / gate control. The Relay should be set to “External” for higher security installations when using a Viking remote model **RC-4A** relay controller to activate the door strike / gate controller (see page 21). **Factory Setting:** Internal

20. Relay Mode

Door Strike Mode: When programmed for Door Strike Mode the relay is intended for door strike, maglock or gate control. Select **NC Door Strike Mode** to provide normally closed contacts.

Outbound Call Mode: When programmed for Outbound Call Mode the relay will activate continuously for the duration of any outbound call from the Speaker phone. Select **NC Outbound Call Mode** to provide normally closed contacts.

Phone/Paging Mode: When programmed for Phone/Paging Mode the relay will activate continuously for the duration of any SIP or Multicast Page or any inbound or outbound call to or from the Speaker phone. This mode is useful for triggering paging amplifiers, etc. Select **NC Phone/Paging Mode** to provide normally closed contacts.

Doorbell Mode: When programmed for Doorbell Mode the speaker phone will momentarily activate the relay for the preprogrammed relay activation time on any outbound call from the speaker phone. This mode is useful for activating a door chime, etc. When activating door chimes, a 0.5 - 1 second relay activation time is recommended. Select **NC Doorbell Mode** to provide normally closed contacts.

Alarm Mode: When programmed in Alarm Mode the relay will activate continuously while the Speaker phone is powered and registered to the SIP server. In the event the unit loses power and/or SIP registration the relay will turn off, which can be used to signal an alarm device. **Note:** *Alarm mode cannot be used for external relay control (RC-4A).* Select **NC Alarm Mode** to provide normally closed contacts.

Ring Mode: When programmed for Ring Mode the relay will continuously activate while the ringing extension is called. This mode is useful for activating a Viking model **SL-2** strobe light, etc. Select **NC Ring Mode** to provide normally closed contacts.

Ring Flash Mode: When programmed for Ring Flash Mode the relay will momentarily turn on and off in a 400ms on/off cadence while the ringing extension is called. This mode is useful for activating a Viking **LPL-1** Remote Visual Indicator, etc. Select **NC Ring Flash Mode** to provide normally closed contacts.

Factory Setting: Door Strike

21. Relay Activation Command

The one or two digit code stored in the Relay Activation Command is the touch tone command that the person being called must enter on their phone in order to momentarily activate the relay to control a doorstrike, mag-lock, gate controller, or other device. The code can contain the characters 0 - 9, # or *. The code cannot match a relay latching command (*1, *0). The code must be entered while the remote phone is communicating with the Speaker phone.

Factory Setting: **

22. Relay Activation Time

The value stored in the Relay Activation Time is the amount of time the relay will be energized after a correct momentary touch tone command is entered. This number can range from 0.5 to 99 seconds. This also affects timing in Doorbell Mode. **Factory Setting:** 5 seconds

23. Relay Buzz Volume

The relay activation tone is a buzzing sound that is heard from the speaker when the door strike relay is activated. After the called party enters the correct relay activation command, the called party will hear 2 short confirmation beeps and the entry phone will output a buzzing sound (relay activation tone) while the door strike relay is activated. The tone (buzz) length will match the relay activation time up to a maximum of 5 seconds. The tone (buzz) can be programmed to three different volume settings 1 = Low, 2 = Medium, 3 = High or it can be disabled. When disabled, the confirmation beeps will not be heard. **Factory Setting:** 3

24. Relay Latch Commands

When set to "Enabled" the Remote Access Operation Commands (*0 to *1) to Un-Latch or Latch the relay are enabled. These can be entered on a Inbound call after the access code is dialed (if programmed).

When set to "Disabled" the Remote Access Operation Commands (*0 to *1) to Un-Latch or Latch the relay are disabled. Disabling the Latch commands can be useful in applications where you want to eliminate the possibility of inadvertently entering a latch command leaving a gate open/closed, etc. **Factory Setting:** Enabled

25. Panic Button Mode

When set to “Disabled” the hard wired button alternately connects and disconnects calls. When set to “Enabled” the button connects calls only. Pressing the button again after the call has been initiated will not terminate the call. This mode is for emergency applications, therefore information phone numbers are disabled. The Speaker Mode can be set to one of the OFF modes for Panic Button Mode. **Factory Setting:** Disabled

26. Speaker Mode

The Speaker Mode can be set to one of the following three modes. **Factory Setting:** ON

OFF/Silent Monitoring Mode: In the “OFF” mode the speaker is disabled at all times. However, the speaker can be enabled after communication has been established by entering touch tone command “9#”. The speaker will remain on for the duration of the call.

ON: In the “ON” mode the speaker is enabled during In-bound and Out-bound calls.

OFF Until Answered: In the “OFF Until Answered” mode the speaker will remain silent during dialing and will not turn on until the called party has answered.

27. SIP Page / Phone Volume

The SIP Page / Phone volume can be set from 0 - 19. 0 = lowest volume setting, 19= highest volume setting. Adjusting this will set the Speaker and Line Out volume level for SIP Paging and incoming/outgoing phone calls. This setting does not affect multicast volume settings. **Factory Setting:** 1

The SIP Page / Phone volume can alternatively be set to Auto 0 – 10, 15 or 19. 0 = the lowest automatic volume setting and 10, 15 or 19 = the highest automatic volume setting. With volume set to auto the **22TB-IP** will use its built-in microphone to monitor background room noise and automatically increase or decrease the Speaker and Line Out volume for SIP paging, incoming/outgoing phone calls and Multicast paging. **Note:** *The minimum volume setting for multicast paging is set separately per multicast IP address and port. See “Paging” menu in Viking IP Programming.*

28. Ring Volume

When set to Ring or Ring with AGC, The **22TB-IP** will output a loud ring when it is called. The level can be adjusted from 0-9. **Factory Setting:** 5

29. Microphone Volume / Automatic Noise Cancelling Mode

The microphone volume can be set from 1 - 9, 1 = lowest volume setting, 9 = the highest volume setting. Alternatively the microphone can be placed in the “Auto” Automatic Noise Cancelling mode. With the mic in the Auto mode, when background noise increases, the mic gain will automatically decrease. When background noise decreases the mic gain will automatically increase. The Auto mode is useful in applications where the background noise level can change drastically. **Factory Setting:** 5

30. Talk / Listen Delay (VOX)

This feature selects switching time between talk and listen modes (VOX switching time). The Talk/Listen Delay can be programmed from 0.1 - 0.9 seconds. **Factory Setting:** 0.5

31. In-Band Audio Call Progress

The In-Band Audio Call Progress Detection can be set to enabled or disabled. In-Band Audio Call Progress detection should be enabled in applications where you are making an outbound call through your VoIP phone system and are relying on In-Band analog audio for ringback or busy detection. **Factory Setting:** Enabled

32. In-Band Audio Detect Sensitivity

The In-Band Audio Detection level (Sensitivity) can be set from 1 - 9 (1 = minimum setting, 9 = highest setting). Increasing or decreasing the sensitivity may be required in applications where you are making an outbound call through your VoIP phone system and are relying on In-Band analog audio detection. **Factory Setting:** 5

33. Repeat Announcement Option

The **22TB-IP** Speaker phone can be programmed to play the announcement from 1-9 times, or to continuously repeat the announcement every 6 seconds until a Touch Tone * is detected from the distant party. The call / status LED will turn on automatically after the announcement has stopped repeating. **Factory Setting:** 1 (play the announcement 1 time)

34. Lap Counter

With the lap counter disabled, if the **22TB-IP** Speaker phone is programmed to dial the next number on ring-no-answer and/or busy signal, the **22TB-IP** Speaker phone will continuously call its programmed phone numbers forever until the call is answered.

The lap counter is a programmable counter that determines how many times the **22TB-IP** Speaker phone will cycle through its list of up to 5 information phone numbers (or up to 5 “Emergency” phone numbers), before it stops the dialing process and hangs up. When all of the programmed phone numbers have been dialed, the lap counter is incremented and the dialing process repeats. When the lap counter has been met, the dialing process stops and the **22TB-IP** Speaker phone hangs up.

Factory Setting: Disabled

35. SIP Page / Call Length Timeout

This feature selects the maximum length of time that calls can be connected. Programmable in increments of 1 minute up to a maximum of 9 minutes or disabled. With the call length disabled, the **22TB-IP** phone must rely on a call ended signal, busy signal, Ring No Answer limit, or touch tone # to hang-up. **Factory Setting:** 3 minutes

36. Multicast Page Length Timeout

The Multicast Page Length Timeout can be programmed from 1 - 255 seconds in one second increments. The Timeout can be disabled, allowing any length of page or continuous background music. A timeout check box can be selected for each paging group. Only one timeout time can be programmed for all multicast paging groups.

Factory Setting: 180 seconds

37. Inbound Call Mode

The Inbound Call Mode determines how the **22TB-IP** handles incoming SIP calls. One option is to generate a loud ring sound through the speaker. The **22TB-IP** can also auto answer a SIP call to transmit a page, control the relay or listen to transmit audio from the microphone. The last option is the silent monitor mode, which allows callers to listen to the transmit audio from the microphone. The “secure” options for auto answer require the callers to dial the access code in order to transmit a page, activate the relay or activate the optional **RC-4A** relays.

Disabled – Inbound SIP calls are not allowed.

Auto Answer – Inbound SIP calls are auto answered on the first ring. This can also be used for Silent Monitoring by changing the speaker mode to ‘OFF/Silent Monitor’, See page 12. For more security use the Auto Answer Secure Mode.

Auto Answer Secure – Inbound SIP calls are auto answered and the caller must dial the access code in order to listen or talk on the unit.

Ring: In the “Ring” mode the speaker phone will not automatically answer an incoming call but will output a loud ring signal out of the speaker in a 2 seconds on, 4 seconds off ring pattern. There are four available ring cadences.

Ring with AGC: In the “Ring with AGC” mode the speaker phone will not automatically answer an incoming call but will output a loud ring signal out of the speaker in a 2 seconds on, 4 seconds off ring pattern. The phone will automatically increase or decrease the ring volume based on background ambient noise.

Factory Setting: Auto Answer

38. Ring Cadence

The Ring cadence can be programmed to one of 4 different cadences. **Factory Setting:** Normal Ring

Normal Ring (single ring, 2 seconds on 4 seconds off)

Double Ring (double ring, 1 second on 0.5 seconds off 1 second on 3.5 seconds off)

Short-Short-Long (triple ring, 0.5 seconds on 0.5 seconds off 0.5 seconds on 0.5 seconds off 1 second on 3 seconds off)

Short-Long-Short (triple ring, 0.5 seconds on 0.5 seconds off 1 second on 0.5 seconds off 0.5 seconds on 3 seconds off)

39. Dial Next Number on Ring No Answer

If enabled and a ring-no-answer is detected, the speaker phone will dial the next programmed phone number or emergency phone number. A momentary press of the “reset” button will dial the first programmed phone number. Pressing and holding the “reset” button for 3 or more seconds will dial the first Emergency Phone number.

Factory Setting: 7 (will redial after 7 rings)

40. Dial Next Number on Busy

If enabled and a busy is detected, the speaker phone will dial the next programmed phone number. A momentary press of the “reset” button will dial the first programmed phone number. Pressing and holding the “reset” button for 3 or more seconds will dial the first Emergency Phone number. **Factory Setting:** Enabled

41. LED Mode

The LED on the **22TB-IP** can be programmed to one of four different modes. **Factory Setting:** Phone / Paging

OFF Mode: Useful for silent monitoring or Panic Button applications. In this mode the LED will not light during normal operation. It will only light (blink) if it cannot register with the programmed SIP server or while manually resetting all network parameters to factory default.

On Mode: The LED will remain ON in the idle state, turn off while button is pressed, blink during dialing, light steady when the call is answered, then turn OFF momentarily when the call is completed. The LED will also turn off when the announcement is playing.

Phone / Paging Mode: The LED will remain OFF in the idle state, blink during dialing, light steady when the call is connected, then turn OFF when the call is completed. The LED will also light steady during SIP and Multicast paging.

Outbound Call: On outbound calls, the LED will remain OFF in the idle state, blink during dialing, light steady when the call is connected, then turn OFF when the call is completed. On in-bound calls, the LED will remain off. This is useful for silent monitoring on inbound calls.

42. “Call / Status” LED Control

During outbound SIP calls the “Call / Status” LED can be programmed to light automatically when the called party has answered or only light after the called party has entered a touch tone “*”. **Factory Setting:** Automatic

Viking IP Programming - V1.2.2 - 22TB-IP Mode

Name: VIKING_MK64_Vik02 MAC: 18:E8:0F:50:40:4C IP: 192.168.210.72

Night Ring | Paging | Numbers / Codes / Audio | Speaker Settings | IP Settings | VLAN | Alarm / Firmware / Info / Tools

Dynamic IP Settings

Unit IP Address: 192.168.210.72

Subnet Mask: 255.255.255.0

Gateway IP Address: 192.168.210.18

DNS Server IP Address: 192.168.210.253

Firmware Versions

IP: R6.35.1834 [Update IP]

Unit: V2.7 [Update Unit]

Import / Export

[Import Data] [Export Data]

SIP / Network Failure Alarm

SIP Registration Status: Not Registered

Current Alarm Status: **Activated - SIP**

☐ Alarm Muted [Mute Current / Next Alarm]

Permanent Alarm Mute: Alarm Tones Disabled

Default Unit Settings

[Clear Speaker Settings] [Clear IP Settings]

Diagnostics

[Test Relay Activation] [Read Relay Status]

Last Read Relay Status:

[Test Mic / Speaker] Result:

Programming Username and Password

Programming [Set Username and Password]

[Disconnect]

43. Mute Current / Next Alarm

With Alarm Tones Enabled a network failure alarm will be indicated by providing 3 beeps every 30 seconds. A network failure indicates the unit is not registered to the SIP server or there is a communication failure with the gateway. The three beeps can be muted by clicking on “Mute Current / Next Alarm”. The Status LED will continue to flash to assist troubleshooting. The alarm beeps can also be permanently disabled. See Permanent Alarm Mute.

Factory Setting: Disabled

44. Permanent Alarm Mute

Alarm Tones are disabled by default. To enable alarm tones select “Alarm Tones Enabled”.

45. Programming Username and Password

To increase security a username and password can be programmed. With the username and password programmed you will be required to enter both the username, password and security code each time you connect to that unit for programming.

46. IP Firmware

If new **22TB-IP** firmware is available, after opening the programming software a pop window will come up asking you if you would like to update firmware. An alternative method of updating can be done by clicking the IP firmware “Update” button. You can then browse to the folder that contains the PIP file for updating the unit’s IP firmware. This method is typically only used when Viking Technical Support has sent you updated IP firmware

47. Phone Firmware

If new **22TB-IP** firmware is available, after opening the programming software a pop up window will ask if you would like to update firmware. Another way to update is accomplished by clicking the phone firmware “Update” button. You can then browse to the folder that contains the HEX file for updating the unit’s firmware. This method is typically only used when Viking Technical Support has sent you updated firmware.

48. Import / Export

The Import / Export feature is useful for backing up all the **22TB-IP’s** programming or for importing programming when installing multiple units with a majority of the same programming.

49. Clear Speaker Settings

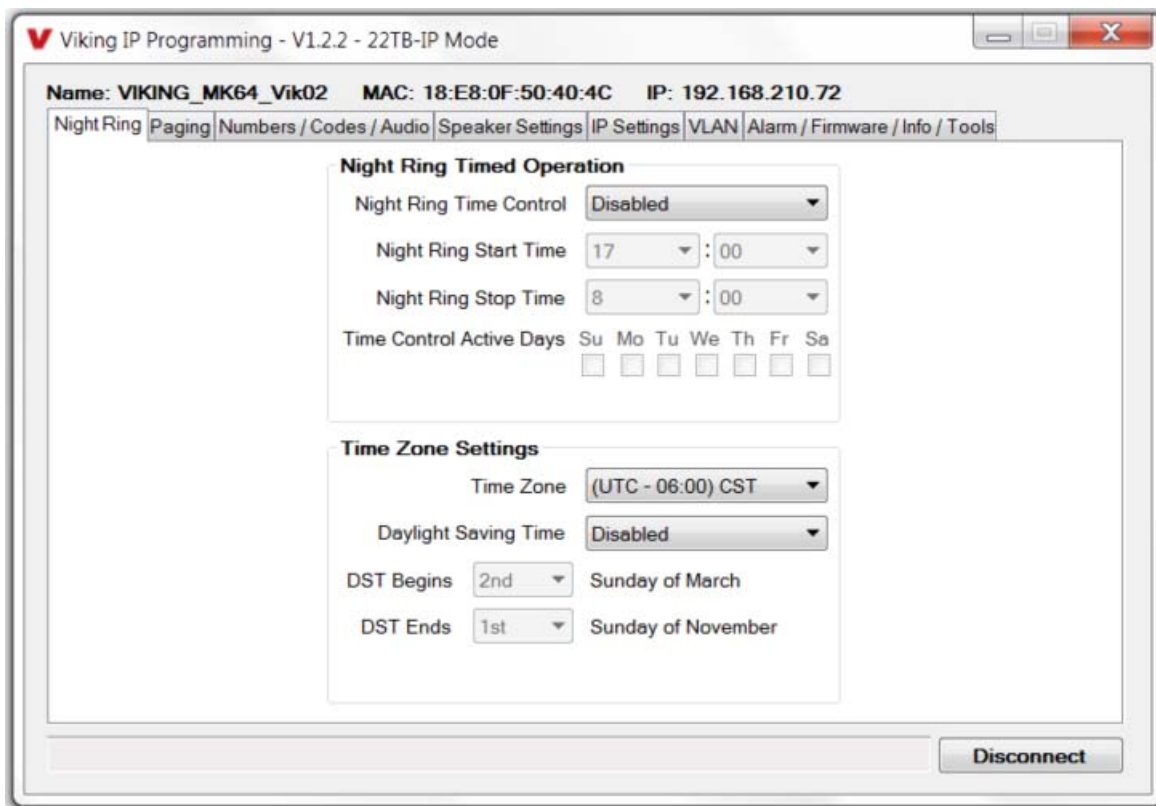
Clicking on the “Clear Speaker Settings” button in programming will reset all of the Programming Features back to their factory default settings. **Note:** *This command will not change or reset your IP settings.*

50. Clear IP Settings

Clicking on the “Clear IP Settings” will reset all of the IP settings back to their factory default settings. This also clears paging Group settings and Addresses. **Note:** *This will not affect any speaker or paging settings.*

51. Diagnostics

The Diagnostics section in the Viking IP Programming can be used to test the functionality of the mic, speaker and the on-board relay. **Note:** *This will not work when relay mode is set to external or Alarm.*



52. Night Ring Timed Operation

When Night Ring Timed Operation is enabled, if a SIP call is received during the programmed Start and Stop times, the **22TB-IP** will output loud ring on the “Line Out” and “Speaker Out” terminals. This is selectable for each day of the week. When outside of the Night Ring timing window, the Inbound Call Mode setting will determine how SIP calls are handled. **NOTE:** For timed Night Ringing the unit must be synced with a time server. If the Night Ringing feature is enabled in the software you will be asked to use Viking Time Server when changes are applied. The address will be entered by the software automatically.

53. Time Zone Settings

When using the Night Ring Timed Operation the **22TB-IP** must be synced with the network time. Set the Time Zone Settings to match the settings on the network the unit is connected to for proper timed operation.

Operation

A. Making an Outbound Call

When the optional hard wire switch button is pressed, the **22TB-IP** speaker phone dials a pre-programmed telephone number. The Call / Status LED momentarily flashes during dialing. In the event the line is busy or there is a ring-no-answer, the unit can be programmed to call additional phone numbers.

The phone then cycles through up to 5 pre-programmed numbers until the call is answered. When the call is answered, the phones are factory programmed to automatically light the “Call / Status” LED to show that handsfree communication to personnel is established. Once the “Call / Status” LED is on, relay activation commands can be entered or the # key can be used to force the phone to hang-up.

After communication is established, enter the 1 or 2 digit relay activation command (factory set to “**”) to momentarily activate the speaker phone (door strike) relay. If you require the relay to remain on continuously (ie: a truck delivery), enter touch tones “*1” to continuously activate that relay. A double beep will indicate the (door strike) relay is latched on. When the visitor calls in again (ie: they are finished unloading the truck), enter Touch Tones “*0” to deactivate the relay. A single beep will indicate the (door strike) relay is latched off.

B. Remote Access Operation Commands

The following commands can be entered after answering an inbound call from the speaker phone. The commands can also be entered on an outbound call to the speaker phone. After the speaker phone auto answers the call, two beeps will be heard. If the Access code has been disabled, you can now enter the Remote Access Operation Commands below. If an Access code has been programmed, enter the Access code digits. With the correct code entered, two beeps will be heard and you can now enter the Remote Access Operation Commands below.

Feature	Tone Tone Command	Description
Activate Relay	** or __ __	Momentarily activate relay (1 or 2 digits, factory set to **).
Un-Latch Relay	*0	Un-latch* (deactivate) the relay.
Latch Relay	*1	Latch* (continuously activate) the relay.
Disconnect	#	Disconnects or forces the emergency phone to hang up.
Send ID and Play Message	*	Send I.D. number (if programmed) and plays the announcement.

* **Note:** Latching commands must be enabled in programming and the Relay Mode must be set to "Door Strike".

Troubleshooting

If the unit cannot register with the programmed SIP server, the "Call / Status" LED will blink on and off every two seconds until communication is restored. This alerts a potential user of a problem with the device that will prevent an emergency phone call from being made.

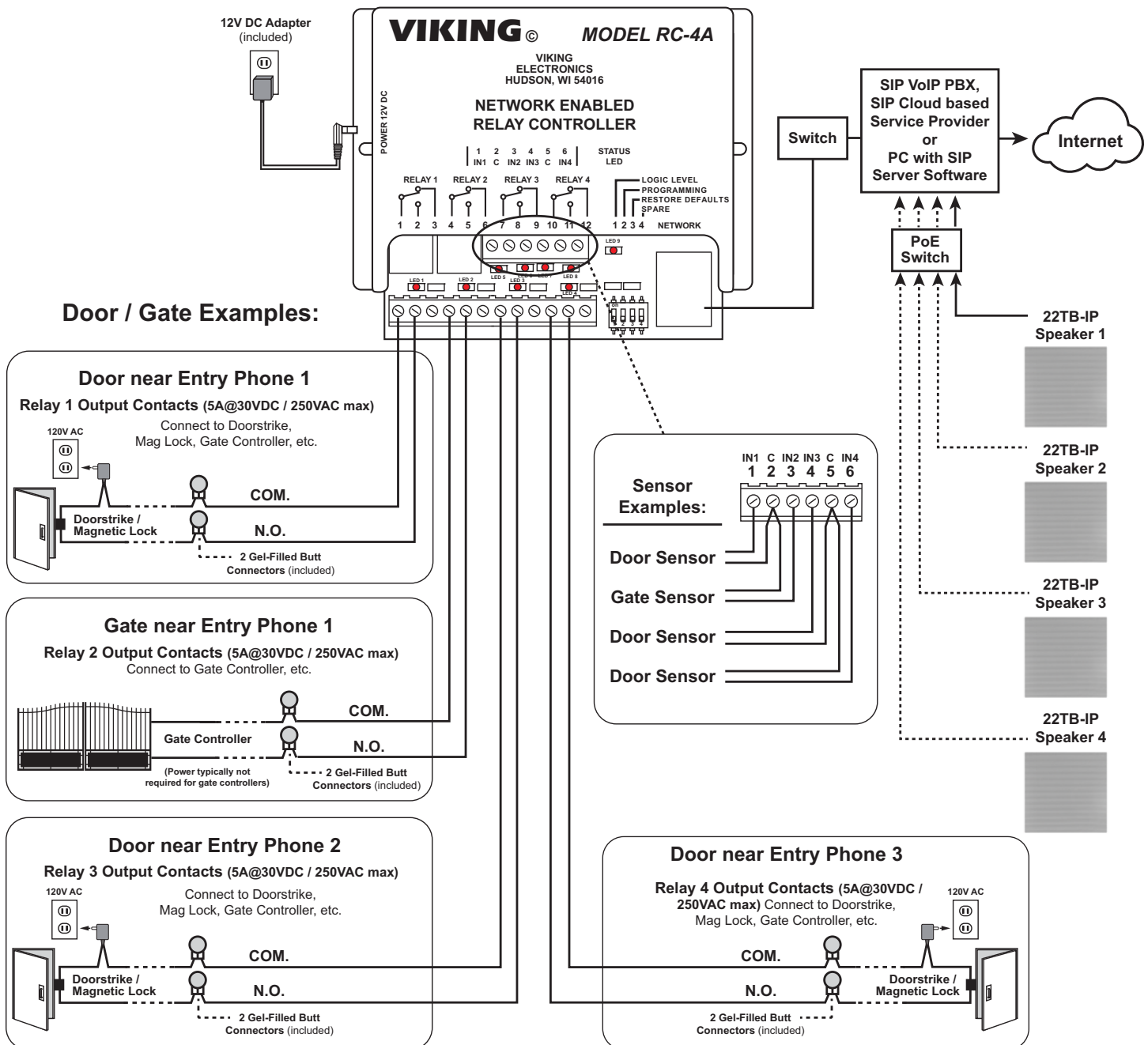
Optional Secure Remote Relay Control Using a Viking Model RC-4A

For applications requiring additional security to prevent intruders from removing the speaker and accessing the on-board door strike / gate control relays, a Viking model **RC-4A** Remote Relay Controller can be used. The relay controller is mounted securely inside the building and connected to the same LAN as the **22TB-IP**. The **22TB-IP** will send an encrypted message to the **RC-4A** to activate its relays which control the door strikes / gates.

Up to four **22TB-IP**'s can communicate with one **RC-4A** allowing you to securely control four entrances.

When using an **RC-4A** for remote relay control the **40TB-IP**'s relays should be set to "External", see section 19 in PC Programming.

For more information on the **RC-4A**, see DOD 582.



IP Speaker for SIP Endpoint Paging

The Viking model **40-IP** Ceiling/Wall Speaker enables SIP endpoint paging and also allows for standard paging and background music via multicast. The speaker easily connects with a single CAT5/6 cable from your PoE switch. Its shallow depth allows the speaker to be conveniently mounted in a standard 2" x 4" stud wall or ceiling.

Line-level audio output connections are provided for connecting to an external amplifier. Speaker output connections are also provided to directly drive additional analog speakers. The LED on the **40-IP** can be programmed to light during paging. For more info, see **DOD 503**.

40-IP



SIP / Multicast Paging Adapter

The Viking model **PA-IP** SIP / Multicast Paging Adapter provides an interface between new VoIP phone systems (hardware or hosted/cloud based) and analog paging systems, eliminating the need for an ATA or FXS port. The **PA-IP** can be used for standard SIP endpoint paging or multicast paging and background music.

The unit easily connects with a single CAT5/6 cable from your PoE switch. The night bell feature is programmable for time of day and day of week to enable loud ringing for after hour incoming calls. Alternatively the night bell feature can be enabled by a contact closure across the trigger input terminals. Line-level audio output connections are provided for connecting to an external amplifier.

A built-in 6 Watt class D amplifier with speaker output connections are also provided to drive up to 6 analog speakers. A programmable relay output is provided for triggering external amplifiers, etc. For more info, see **DOD 505**.



PA-IP

Analog Speakers and Paging Horns

The **25AE**, **30AE**, **35AE**, and **40AE** paging speakers provide additional economical paging coverage to existing Viking paging units (**40-IP**, **PA-2A**, **PA-15**, **PA-30**, **PA-60**, **HF-3W**, **M2W**) or to any system with an 8 Ohm output.

In outdoor, factory or warehouse environments, **25AE** paging horns are the best method of producing understandable sound. In these environments the directional design allows the installer to focus the sound cone down aisles and toward work areas.

In office and restaurant environments, it is best to distribute sound more evenly. Ceiling mounted **30AE**, **35AE**, or **40AE** speakers in close proximity offer the best distribution and are cost effective. The **35AE** speakers include a volume control.



30AE

35AE

40AE

25AE

300AE

30AE and 35AE Ceiling Speakers

- White metal grill
- Flush mount in office ceilings
- Mounting hardware included
- Excellent frequency response
- The **35AE** includes a volume control

40AE Ceiling Speakers

- Attractive with a modern look
- Flush mounts into a 9.5" to 10" diameter hole
- Integral mounting system
- Excellent sound quality

25AE Paging Horn

- Adjustable base for easy mounting and directional adjustment
- Compact design for discreet mounting

300AE Paging Horn

- 30 Watt 8 Ohm / 70V Paging Horn

Tile Bridge for Ceiling Speakers

The **SA-TBA** is a tile bridge designed to mount 8 inch loud speaker and bridges both 2 ft x 2 ft and 2 ft x 4 ft ceiling tiles. It is compatible with the Viking models **SA-1S**, **30AE**, **35AE**, and **40AE** speakers. The **SA-TBA** tile bridge is constructed of 24 gauge cold rolled steel with an electro galvanized rust-resistant finish.



SA-TBA

Warranty

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT: VIKING TECHNICAL SUPPORT AT 715-386-8666

Our Technical Support Department is available for assistance Monday through Friday 8:00am to 5:00pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Product Manual in front of you.
3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: **Viking Electronics, 1531 Industrial Street, Hudson, WI 54016**
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the Viking product using the same R.A. number.
4. **The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

EXCLUSION OF CONSEQUENTIAL DAMAGES. VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY. WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

If trouble is experienced with the **22TB-IP** phone, for repair or warranty information, please contact:

Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI 54016 715-386-8666

WHEN PROGRAMMING EMERGENCY NUMBERS AND (OR) MAKING TEST CALLS TO EMERGENCY NUMBERS:

Remain on the line and briefly explain to the dispatcher the reason for the call. Perform such tests in off-peak hours, such as early morning or late evenings.

PART 15 LIMITATIONS

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Product Support: 715-386-8666

Due to the dynamic nature of the product design, the information contained in this document is subject to change without notice. Viking Electronics, and its affiliates and/or subsidiaries assume no responsibility for errors and omissions contained in this information. Revisions of this document or new editions of it may be issued to incorporate such changes.